

# Item 5

## STRATEGIC LEADERSHIP OVERVIEW & SCRUTINY COMMITTEE

### WORK PROGRAMME

#### Ongoing Reviews

- *No reviews currently ongoing*

#### Future Reviews

The following review topics have been identified by the Committee for future review. As one review is completed Members will decide which review should be undertaken next.

- *No reviews identified*

#### ANTICIPATED ITEMS

##### 7 October 2008

- *Customer Relationship Management System (CRM) Update*

##### 18 November 2008

- *Half Yearly Report on Complaints Received by Corporate Complaints Staff*
- *Half Yearly Performance Report*

##### 6 January 2009

- *Equality and Diversity Corporate Equality Plan – Progress Update*

##### 10 February 2009

- *No items identified*

This page is intentionally left blank